

To all Laketime owners:

From Bill West (LLC Manager)

Due to increased liability to all owners we recommend that no **mechanics tools, jumper cables, 12 volts jump packs, prop wrenches** be purchased and stocked on your houseboat.

WHY: There have been several instances on shared ownership houseboats where injuries and deaths have occurred with owners or guests using owner group purchased tools. Thankfully, no Laketime houseboats have been impacted by this.

- After consulting with attorneys, NPS and our insurance provider, we felt that providing the tools that could lead to an inexperienced owner being injured or killed could impact personally the houseboat manager as well as every member of the group.
- As we have no way of judging each owner's ability to make major/minor repairs it is easy to see how an argument that the Manager/Group members provided the means, without any training, to injure themselves and others.
- While "shared ownership" is not rental, it is important to note that no houseboat rental company provides tools or spare parts on their rentals just for this reason.

WHAT we must do:

- We suggest owners bring a simple set of tools along with a means to jump start a dead battery in their power boat or PWC.
- There will be no jumper cables, as without proper training and usage it could lead to serious issues.
- We have decided to leave the spare parts in the zip tied box on the upper deck. If an owner chooses to make a repair, he will need to cut the zip tie and we will be aware that a repair was made.

HOW will HMS assist in repairs:

- We have installed a high-powered radio system for the exclusive use by Laketime Owners. This is to minimize the need for expensive lake runs. We will continue to assist owners with minor mechanical issues. Many times, this avoids a lake run. We will not authorize lake runs for none essential repairs such as satellite tv.
- We have also found that text messages are the easiest way to describe a problem as well as authorize a needed lake run.

Our goal is to send a houseboat up lake with 100% of all systems working. We cannot predict when failures occur during your trip. Safety is our #1 concern and we feel that this policy change will protect the members and their guests from improper and faulty repairs as well and shift the liability to the owners that choose to use their tools and experience to make a possibly dangerous repair.